



Marie Curie rests assured that the payroll will be paid with **giant** disaster recovery

"No business can afford to make mistakes with its payroll... As a charity, what we do with our money is particularly sensitive and we need to be especially careful." —*Sharon Dunne, payroll manager, Marie Curie Cancer Care*

Marie Curie
Cancer Care



For cancer care charity Marie Curie, ensuring hard-working nurses are paid on time is absolutely critical. That's why Marie Curie has chosen the **giant precision** disaster recovery service to ensure that payroll will get through to employees, whatever the circumstances.

According to payroll manager Sharon Dunne, the decision to select **giant** was a straightforward one. "There are certain things that can be late – but the payroll is not one of them. We were looking for a provider that could implement robust processes which could be operated from any location."

"Payroll data is some of our most sensitive and delicate information, so we also needed a supplier we could trust," she adds. "We chose **giant** because we were already familiar with them and they had a proven track record."

The disaster recovery service provided by **giant** ensures that employees receive their wages in the event that Marie Curie cannot process them. If, for example, there is a power failure or the payroll team is unable to access the building, there will be no interruption to the payroll. "The process at this end really couldn't be any simpler," explains Dunne. "I have to process the payroll file anyway, so I just need to send it on to **giant** as well. Their level of technology is incredible. What we find cumbersome on a day-to-day basis, **giant precision** does quite easily."

Marie Curie has a large database of employees. Around 4,500 payments are processed each month. The master file is sent to a dedicated, secure email address at **giant** as soon as processing is complete. Disaster recovery can be implemented against this file, or against the previous month's data – with any leavers removed. Either way, the worst-case scenario is a payroll that is no more than one month out of date.

With multiple safeguards in place, Marie Curie knows that the disaster recovery procedures will only ever be instigated in an emergency. "We have tested all the procedures and are extremely confident. We have seen what happens from the moment **giant** receives the file, to running payments and we know that the process works."

As a member of SWIFT, **giant** is able to complete the BACS payment or realise a same-day payment which means that employees will always get paid on time.

"We have a good relationship with **giant** and appreciate the professional service they provide," says Dunne. "We know that there are some areas of technology we are less au fait with. The team at **giant** are great at understanding what we really want and telling us upfront whether they can help. Disaster recovery is hugely important – no business can afford to make mistakes with its payroll," she concludes. "As a charity, what we do with our money is particularly sensitive and we need to be especially careful. Our staff work very hard and we need to make sure we are looking after them to the best of our ability. We are confident that **giant precision** helps us to do that."

about marie curie

Marie Curie Cancer Care is one of the UK's largest charities. It was established in 1948 – the same year as the NHS – and marks its 60th anniversary in 2008. It employs more than 2,700 nurses, doctors and other healthcare professionals. The charity is best known for its network of Marie Curie Nurses working in the community to provide end-of-life care for patients in their own homes.

about giant

Established in 1992, **giant** specialises in providing services to recruitment agencies and temporary workers. The **giant precision** range of agency back office services includes timesheet management, billing, payroll, self-serve web portals, background checking, contract management and BACS disaster recovery.